



NEWS

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Banyan Receives Pilots' Choice Award



On behalf of Banyan, Andrea Bahr and John Mason accept the Pilot's Choice Award.

Fort Lauderdale, FL – Banyan Air Service located at Fort Lauderdale Executive Airport was recently voted #3 U.S. FBO, #1 Southeast U.S. FBO and #2 Star FBO in the FltPlan.com 2011 Pilots' Choice Survey.

“We are absolutely thrilled and honored to receive this ranking in the Pilots' Choice Survey. Our team is more than ever committed and motivated to surpass the expectations of our customers. We continue to strive and raise the bar on the level of customer service within our industry,” says Andrea Bahr, Banyan's customer support manager.

Banyan is a 24-hour fixed base operation (FBO) that caters to individual aircraft owners, corporate flight departments, aircraft charter operators and military and governmental institutions. Banyan provides fuel, ground services, aircraft detailing and hangar space to accommodate aircraft up to a Gulfstream 550. Banyan's customer support team assists with gourmet catering, hotel reservations, on-site Hertz rental cars and Bahamas and Caribbean travel assistance. United States Customs is available daily from 9:00 a.m. – 9:00 p.m.

In addition to FBO services, Banyan provides aircraft sales and management, heavy maintenance and interior modifications, turbine engine services, structural repairs, and avionics services. Banyan also offers, Hangar63 (Banyan's Aviation Store) for in-store shopping, TropicAero.com for on-line



purchases and Jet Runway Café for breakfast and lunch. The company has been in business since 1979 and employs over 160 aviation professionals companywide. For more information, visit Banyanair.com on-line or at facebook.com/BanyanAir.

The 2011 Fltplan.com Pilots' Choice Survey had over 45% more pilots participating than in the previous year. With over 7,480 votes cast, pilots picked their favorites in the following categories: Top U.S. FBOs, Top U.S. FBOs by region, Top FBO Chains, Top Canadian FBOs, Top ATC Centers and more. New this year was the Star FBO and ACE FBO. The Star FBO category was created by using airport arrival data to generate a ranking that takes into account the traffic at an airport and the amount of competition on the field. The ACE FBO award recognizes the 3 FBOs who received the most votes at airports with less than 5,200 arrivals per year.

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